

State of Washington Department of Health

Special Meeting
October 30, 2015
Kent Commons
Crystal Mountain Hall
525 4th Ave N
Kent, WA 98032

CONVENE

Chair Al Linggi called the special meeting to order at 12:00 p. m.

Commission Members:

Dan Rubin MPP, Public Member, Vice Chair

Christopher Barry, RPh,

Elizabeth Jensen, PharmD

Tim Lynch, PharmD

Sepi Soleimanpour, RPh, MBA-HA

Maureen Sparks, CPhT

Nancy Hecox, PharmD

Matthew Ronayne, RPh

Olgy Diaz, Public Member

Judy Guenther, Public Member

Cheryl Adams, PharmD

Al Linggi, ChairRPh, MBA

Tim Lynch, PharmD (via phone)

Staff Members:

Christopher Humberson RPh, Executive Director

Doreen Beebe, Program Manager

Irina Tiginyanu, Pharmacy Technician Analyst

Leann George, Secretary Senior

Gordon MacDonald, RPh, Chief Investigator

Siri Thompson, Rules Coordinator

Stakeholders:

Jeff Rochon, Chief Executive Officer, Washington State Pharmacy Association

Claudia Sanders, Senior Vice President Policy Development, Washington State Hospital Association (phone)

Lis Houchen, Regional Director, Government Affairs, National Association of Chain Drug Stores (phone)

Guest/ Presenters: Marie Sullivan

Lauri St. Ours, Director of Governmental and Legislative Affairs, Washington Health Care Association.

This meeting was put together to discuss the communication plan put together by Marie Sullivan along with an action plan put together by Department of Health. The goal of this meeting was to have stakeholders, commission members and staff to discuss their concerns and suggestion ways for the commission to better serve, communicate and meet the needs of stakeholders and patients while staying on the same page.

The meeting began by allowing the stakeholders share their views, concerns and suggestions.

- Jeff Rochon, Chief Executive Officer, Washington State Pharmacy Association
- Claudia Sanders, Senior Vice President Policy Development, Washington State Hospital Association (phone)
- Lis Houchen, Regional Director, Government Affairs, National Association of Chain Drug Stores (phone)
- Lauri St. Ours, Director of Governmental and Legislative Affairs, Washington Health Care Association.

The commission members followed responding to stakeholders and also sharing their concern and suggestions on ways to bring together the commission and stakeholders.

Maria Sullivan discussed her communication plan that she brought before the commission first in July and back again in September. She opened the floor to allow for more questions and or suggestions from both stakeholders and commission members.

The staff and Executive Director, and Lisa Hodgson also had an opportunity to share their input and answer questions. The Commission and staff discussed where to focus priority work and moving forward while providing better communication and transparency with stakeholders and the public.

Comments:

- 1) The inspection process having more communication on changes, what type of system to use and changing / updating the process.
- 2) Communication internally (staff, commission members and inspectors, (externally (stakeholders and public). The goal is to have as much transparency as possible.
- 3) Rules process- many concerns how this process has been done in past year or so. Stakeholders shared that the way it was done in the past was/ is preferred and they felt much more efficient. Allowed transparency and the stakeholders to play a bigger role in the final outcome.
- 4) Providing commission members and the stakeholder's commission meeting material.✓ In a timely manner

- ✓ How to get it the information out to the stakeholders and public to provide more transparency.
- 5) It was noted the action plan is very aggressive.

There being no further business, the commission adjourned at 3:45 pm

Respectfully Submitted by:

Leann George, Program Support

Approved December 11, 2015

Al Linggi, Chair

Washington Pharmacy Quality Assurance Commission